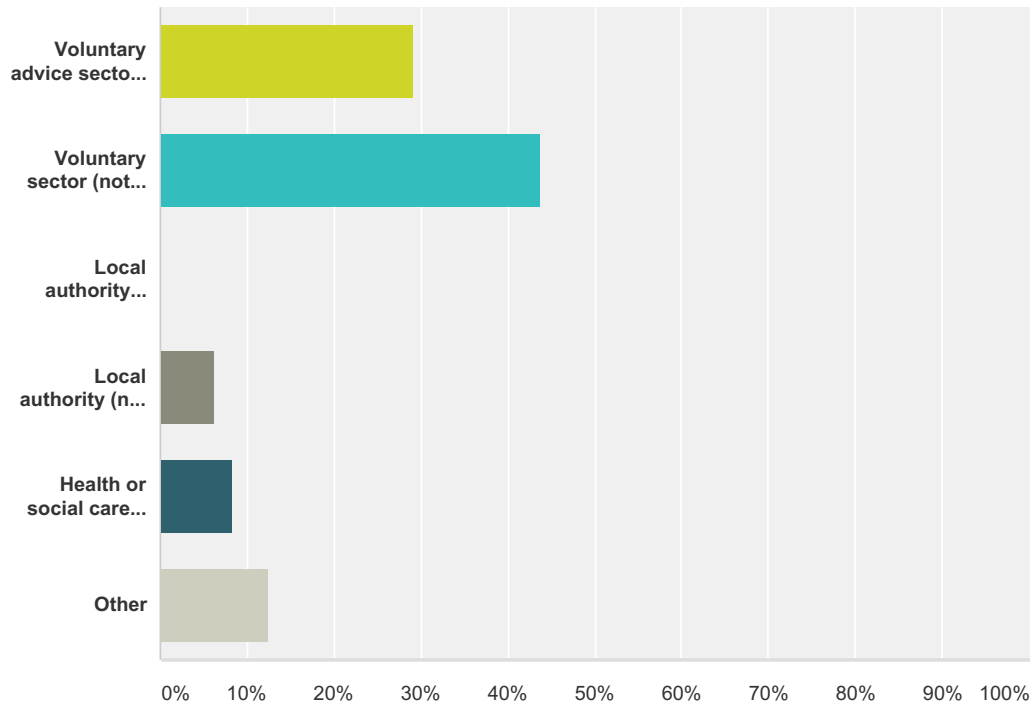


Thanks for agreeing to complete our survey

Q1 What sector does your organisation belong to?

Answered: 48 Skipped: 0



Answer Choices	Responses
Voluntary advice sector (social welfare law issues)	29.17% 14
Voluntary sector (not legal advice)	43.75% 21
Local authority advice sector (social welfare law issues)	0.00% 0
Local authority (not legal advice)	6.25% 3
Health or social care sector	8.33% 4
Other	12.50% 6
Total	48

#	Other (please specify)	Date
1	Psychotherapist	12/1/2014 7:48 AM
2	Women's refuges	11/28/2014 8:01 AM
3	Daycentre for homeless adults	11/26/2014 8:17 AM
4	Wandsworth Carers Centre	11/26/2014 3:57 AM
5	grant funded, including funder of advice services	11/25/2014 5:19 AM
6	domestic worker visa advice	11/25/2014 4:30 AM
7	Animal Welfare Charity	11/25/2014 4:25 AM

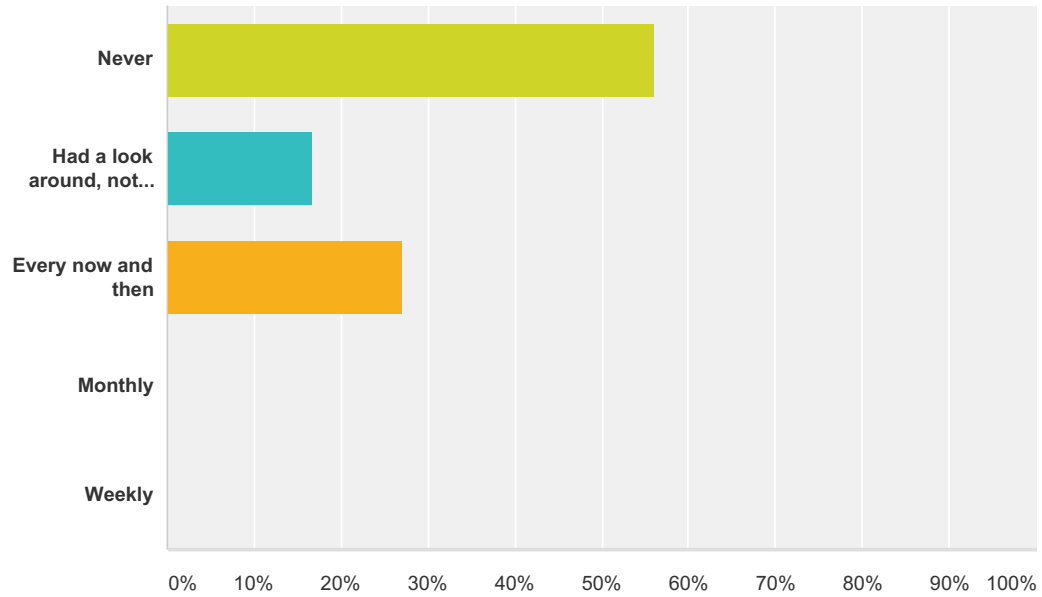
Thanks for agreeing to complete our survey

8	Homeless charity	11/25/2014 3:38 AM
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Thanks for agreeing to complete our survey

Q2 Have you ever visited advicelocal?

Answered: 48 Skipped: 0

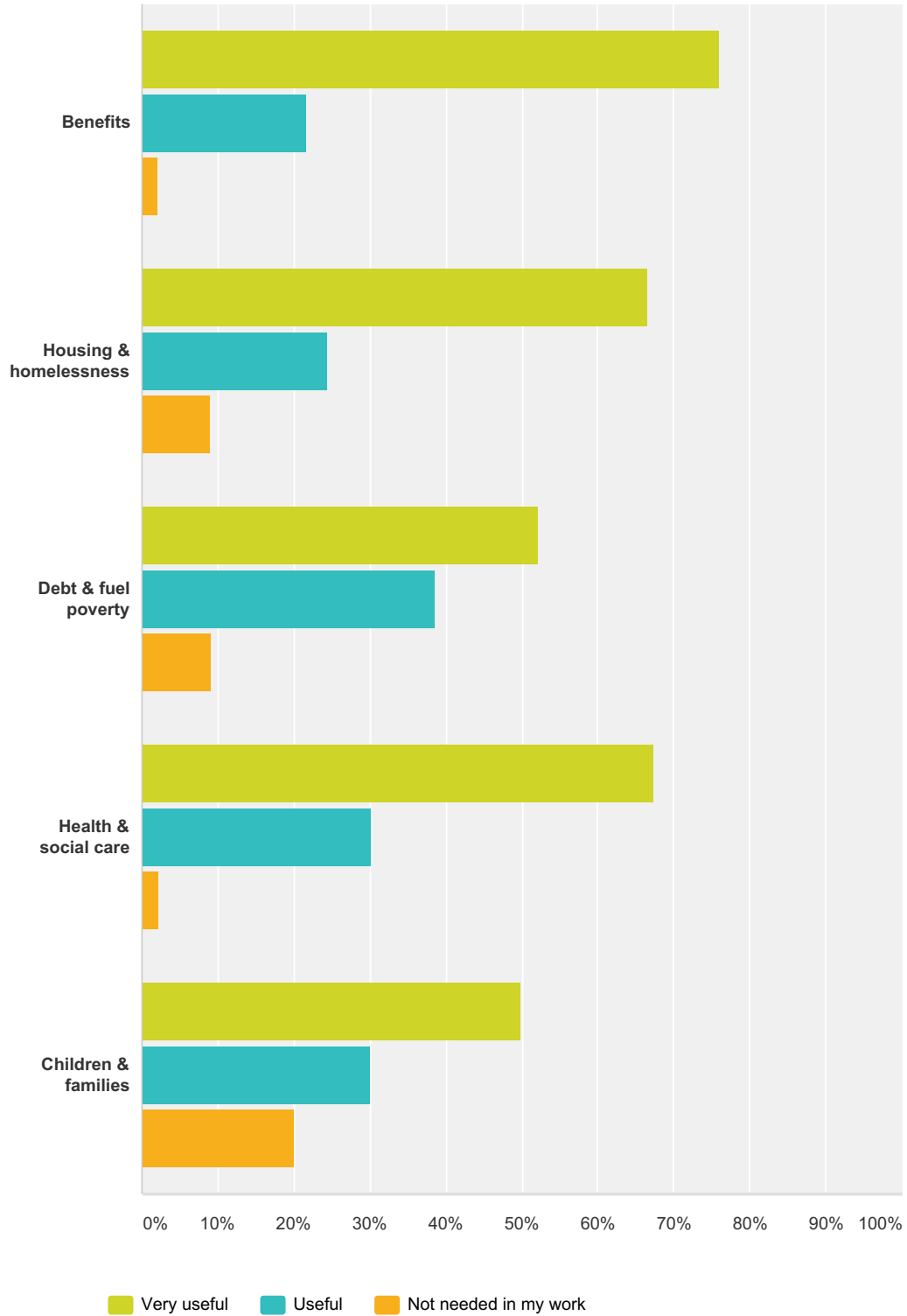


Answer Choices	Responses
Never	56.25% 27
Had a look around, not returned	16.67% 8
Every now and then	27.08% 13
Monthly	0.00% 0
Weekly	0.00% 0
Total	48

Thanks for agreeing to complete our survey

Q3 Advicelocal has links to advice and information on the following topics: Which of these topic areas would you find useful?

Answered: 48 Skipped: 0



	Very useful	Useful	Not needed in my work	Total
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Thanks for agreeing to complete our survey

Benefits	76.09% 35	21.74% 10	2.17% 1	46
Housing & homelessness	66.67% 30	24.44% 11	8.89% 4	45
Debt & fuel poverty	52.27% 23	38.64% 17	9.09% 4	44
Health & social care	67.44% 29	30.23% 13	2.33% 1	43
Children & families	50.00% 20	30.00% 12	20.00% 8	40

Thanks for agreeing to complete our survey

Q4 What other subject areas or topics would you like us to cover, eg. Employment or Immigration?

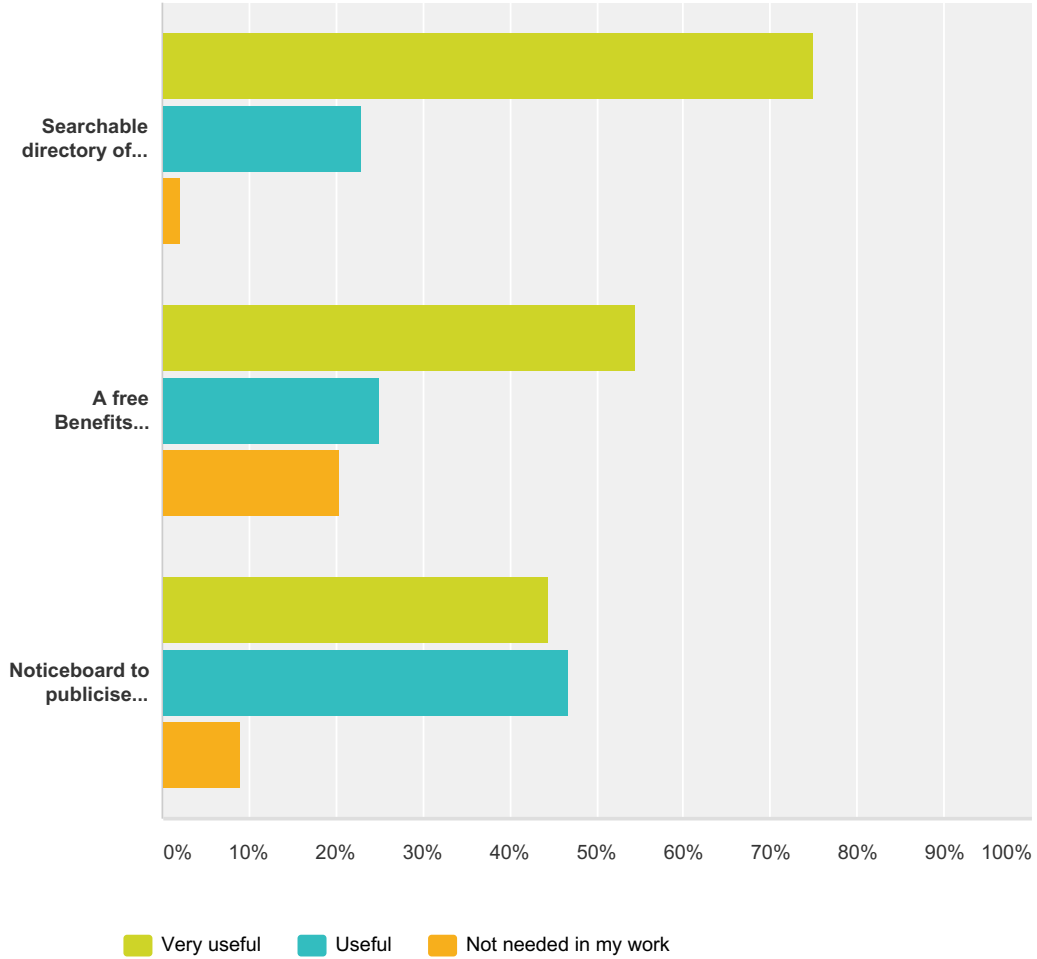
Answered: 29 Skipped: 19

#	Responses	Date
1	Employment rights - unfair dismissal, stress. *Unemployment rights* - claimants are being routinely abused by DWP.	12/1/2014 7:48 AM
2	Employment Immigration	11/28/2014 8:12 AM
3	Welfare rights, employment and training, housing,	11/28/2014 8:01 AM
4	Employment, immigration, education	11/27/2014 4:41 AM
5	People of the Irish Community to contact culture sensitive services.	11/27/2014 12:36 AM
6	immigration destitution refugee community group support	11/26/2014 6:09 AM
7	links to advice on [fleeing] domestic abuse	11/26/2014 5:36 AM
8	Employment, particularly relationship with welfare benefits claims	11/26/2014 4:02 AM
9	Carers issues	11/26/2014 3:57 AM
10	Being an unpaid carer - carers assessments etc	11/26/2014 3:47 AM
11	Employment, Advocacy, Immigration	11/26/2014 2:03 AM
12	Immigration	11/26/2014 1:47 AM
13	Counselling and therapy	11/25/2014 12:29 PM
14	Disability issues	11/25/2014 8:51 AM
15	No others	11/25/2014 8:14 AM
16	Immigration: Asylum, EEA nationals and their rights, Family reunion, Rules on spouse, Nationality Law.	11/25/2014 7:42 AM
17	Employment	11/25/2014 7:34 AM
18	employment	11/25/2014 7:29 AM
19	employment, immigration, community care	11/25/2014 6:49 AM
20	employment,immigration	11/25/2014 6:16 AM
21	Employment and training services	11/25/2014 6:03 AM
22	Immigration and employmernt case laws.	11/25/2014 5:32 AM
23	anything regarding which an individual may need advice.	11/25/2014 5:19 AM
24	Disability	11/25/2014 5:16 AM
25	Employment Health & Fitness / Healthy Living	11/25/2014 5:09 AM
26	prison visiting	11/25/2014 5:08 AM
27	Disability-related benefits, ESA and working rules, Community Care law	11/25/2014 4:53 AM
28	Immigration Employment	11/25/2014 3:38 AM
29	IMMIGRATION,	11/25/2014 3:29 AM

Thanks for agreeing to complete our survey

Q5 Advicelocal offers the following services, would these be of benefit to your organisation?

Answered: 48 Skipped: 0



	Very useful	Useful	Not needed in my work	Total
Searchable directory of all London's advice agencies	75.00% 36	22.92% 11	2.08% 1	48
A free Benefits Calculator package	54.55% 24	25.00% 11	20.45% 9	44
Noticeboard to publicise events across the sector and across London	44.44% 20	46.67% 21	8.89% 4	45

Thanks for agreeing to complete our survey

Q6 Please add any comments you have for improving the website. We welcome suggestions on specific areas for improvements, or new features you would like to see added to the site.

Answered: 13 Skipped: 35

#	Responses	Date
1	Thank you. People need this kind of information more than ever.	12/1/2014 7:48 AM
2	Local centres open over Christmas for meals, reaching out to those left alone.	11/27/2014 12:36 AM
3	The Care Act is due to be implemented in April 2015 so there will be a higher demand for information on services for unpaid carers (not care workers) - people who care for a loved one without payment.	11/26/2014 3:47 AM
4	Tried accessing mental health services for families in Harrow. Site had nothing registered. Not useful to someone in crisis	11/26/2014 3:03 AM
5	Not all services are available in one borough. It will be extremely useful to make a note whether the organisation see only people living in the borough or also sees people out of borough. At a glance, it's hard to see this	11/26/2014 1:47 AM
6	We work nationwide, so London-specific information is only useful to a certain proportion of our clients.	11/25/2014 7:29 AM
7	Job vacancies	11/25/2014 6:46 AM
8	to keep it updated as some services change or finish	11/25/2014 6:16 AM
9	It is a good site - the resources are very useful and especially like the benefit calculator.	11/25/2014 6:03 AM
10	N/A	11/25/2014 5:32 AM
11	The website is not up to date. Organisations have been listed that no longer exist. Opening tomes for organisations are incorrect. Misleading information.	11/25/2014 5:20 AM
12	Much of your information is simply incorrect or very out of date - which leads to a great deal of frustration for individuals. Would have appreciated some sort of verification with local authorities regarding the information you are including, so that at least local facts and information could be correct. As this isn't done, I do not feel at all confident in suggesting the site as a useful source of reliable and accurate information, therefore do not promote it.	11/25/2014 5:19 AM
13	Could you please update the entry for Kingston Centre for Independent Living to amend the email contact address to enquiries@kcil.org.uk Also please: delete reference to Benefits Advice	11/25/2014 5:16 AM