

# Supporting people with welfare benefit queries?

Give them the right advice, first time, with **rightsnet**'s award-winning services

**rightsnet services can help strengthen your skills and increase your confidence and are brought to you by the team behind rightsnet, the award winning website and the UK's No1 source of the most up to date, high quality welfare benefits and tax credits information.**

## rightsnet services include –

- **rightsnet.org.uk** – our Nominet award winning website is the first place thousands of organisations across the UK go to stay up to speed with welfare rights and breaking news about debt, employment, community care and housing.
- **welfare rights training** – we offer high quality training delivered by welfare rights experts, suitable for new or experienced advisers.
- **workshops** – a rolling programme of workshops on the latest welfare reforms; a series of half day case law updaters, and more.
- **email advice** – expert, user-friendly advice with casework via email.
- **telephone advice** – quality assured welfare rights advice and casework support from our in-house welfare rights team.
- **publications** – our bi-monthly digest of the latest welfare rights developments.
- **rightsjobs** – advertise your advice job vacancy and connect with high quality candidates using our quick, targeted and cost effective service.

## what people say about rightsnet services

'Without rightsnet I could not provide the current level of help and support to my team and to our clients. rightsnet gives us the confidence that our advice is correct and up to date and means we do not have to turn clients away. Without rightsnet our success rate would be lower and some enquiries could not be dealt with...'

**Advice worker, Leeds**

## Find out more

For more information about rightsnet services, visit us @ **www.rightsnet.org.uk** or contact us via **rightsnet@lasa.org.uk**