



**Lasa Circuit Rider Conference 2009 – 9 June 2009, IBM, Bedfont
Conference Programme at a glance**

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| 9.00 | Registration | |
| 9.45 | Welcome | |
| 10.00 | The Great Fishbowl Debate & Spectrogrammes: Collaboration & Funding for ICT Support (Richard Cooper, Julie Harris, Terry Stokes, Mark Wakefield, and Kate White) | |
| 11.15 | Break | |
| 11.45 | Breakout sessions 1: | |
| | Web 2.0, Social Media & Hard Economic Times (Marc Osten & Laura Whitehead) | How free is free? Best practice for working with IT volunteers (Anne Stafford) |
| 13.00 | Lunch | |
| 14.00 | Showcase sessions: CiviCRM (Michael McAndrew) ICT Flashcards (Mark Walker) Working with Cloud Computing and non-profit groups (Barney Haywood & Robin James) SIP to Win – How VoIP Can Work for You (Rob Stead) Accessing Technology Donation Programmes (Richard Cooper) The Lasa Learning Programme (Sarah Lord Soares & Ian Goodman) | |
| 15.00 | Break | |
| 15.15 | Breakout sessions 2: | |
| | Risk management (Paul Ticher) | Healthchecks, Handbooks and Helpdesks (Mike Veitch & Mark Walker) |
| 16.30 | Closing session | |
| 17.30 | Drinks (provided courtesy of CTX) | |
| 18.30 | Close of conference | |

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